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| **TIPO DE PROCESO** | | | Estratégico |  | Misional |  | Apoyo | |  | Seguimiento y control | |  |
| **RESPONSABLE** | | |  | | | | | | | | | |
| **OBJETIVO** | | |  | | | | | | | | | |
| **ALCANCE** | | |  | | | | | | | | | |
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| **ENTRADAS** | | | **ACTIVIDADES** | | | | | **SALIDAS** | | | | |
| **PROVEEDOR** | | **INSUMOS** | **SERVICIOS Y/O PRODUCTOS** | | | **CLIENTE INTERNO Y/O EXTERNO** | |
| **INTERNO** | **EXTERNO** |
| **PLANEAR** | | | | | | | | | | | | |
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| **HACER** | | | | | | | | | | | | |
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| **VERIFICAR** | | | | | | | | | | | | |
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| **ACTUAR** | | | | | | | | | | | | |
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| **REQUISITOS DE LAS NORMAS** | | **REQUISITOS DE LOS SERVICIOS Y/O PRODUCTOS** | **REQUISITOS DE LOS CLIENTES INTERNOS Y/ EXTERNOS** |
| **ISO 9001:2015**  **NTCGP 1000:2009**  **MECI 2005** | |  | **Internos**  **Externos** |
| **REQUISITOS LEGALES** | **GESTIÓN DEL RIESGO** | **INDICADORES** | |
| Ver Normograma | Ver Mapa de Riesgos | **Eficiencia** | |
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| **Efectividad** | |
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| **Eficacia** | |
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| **RECURSOS** | | | |
| **Humanos** | | **Tecnológicos** | **Infraestructura** |
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| **CONTROL DE CAMBIOS** | | |
| **Versión** | **Fecha del cambio** | **Descripción de la modificación** |
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